

From: Holly Kirchofer
To: Microsoft ATR
Date: 1/8/02 11:39am
Subject: Microsoft Settlement

To Whom It May Concern:

I am a software engineer and I remember well what it was like before Microsoft came along. Computers were very expensive and very difficult to use. Every piece of software required it's own set of cryptic commands, none of it worked very well together, and it was very expensive. Microsoft standardized the PC and made it practical and affordable to own a PC. Some of the things that the Microsoft competitors are whining about are the very innovations that I appreciated from Microsoft. It is so nice to have everything integrated into the operating system; it makes life easier. From a consumer's perspective, Microsoft has had a very positive impact on this industry and has done more to benefit the consumer than all of the other companies put together. It's time to settle this case and let Microsoft once again focus on what they do best.

I do use software from other companies beside Microsoft; I have this choice. However, if we want to talk about monopolies, let's talk about Bellsouth. I do not have a choice in the phone line coming into my house and it is a constant source of frustration when using the computer. Bellsouth does not provide hardware capable of supporting DSL or even a 56K modem in my neighborhood.

Sincerely,
Holly Kirchofer
kci4@worldnet.att.net
3105 N. Indian River Dr.
Cocoa, Fl. 32922